

Safety Issue Type: Recalls

February 10 2020 NHTSA Campaign Number: 20V072000

Rear Suspension Toe Links May Fracture

A fractured rear toe link will cause a sudden change in vehicle handling and increase the risk of a crash.

NHTSA Campaign Number 20V072000

Manufacturer Ford Motor Company

Components SUSPENSION

Potential Number of Units Affected 211207

Summary

Ford Motor Company (Ford) is recalling certain 2013-2018 Lincoln MKT and Ford Flex and Taurus vehicles with the Police Interceptor or SHO Performance Pack. The rear suspension toe links may fracture due to stress on the rear suspension.

Remedy

Ford will notify owners, and dealers will replace the rear suspension toe links, free of charge. Remedy parts are not currently available. Owners will be notified about the recall beginning March 2, 2020. A second notice will be mailed when remedy parts become available, which is currently expected to be in summer of 2020. Owners may contact Ford customer service at 1-866-436-7332 or Lincoln customer service at 1-800-521-4140. Ford's number for this recall is 20S04.

Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Affected Products (18)

Vehicle

MAKE	MODEL	YEAR
FORD	FLEX	2013-2018
FORD	TAURUS	2013-2018
LINCOLN	MKT	2013-2018

Associated Documents (4)

Manufacturer Notices(to Dealers,etc) - Dealer NOTification re NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Safety Recall 20S04 Certain 2013-2018 Model Year Flex, MKT, Police nterceptor Sedan, and Taurus SHO with Performance Pack Vehicles Rear Suspension Toe Link Replacement

RCMN-20V072-4484.pdf 113.048KB

<https://static.nhtsa.gov/odi/rcl/2020/RCMN-20V072-4484.pdf>

Miscellaneous Document - Press Release re Ford Motor Company Issues Safety Recall For

Select Vehicles for Rear Toe Link Fractures

RMISC-20V072-7816.pdf 55.059KB

<https://static.nhtsa.gov/odi/rcl/2020/RMISC-20V072-7816.pdf>

Defect Notice 573 Report

RCLRPT-20V072-9050.PDF 216.093KB

<https://static.nhtsa.gov/odi/rcl/2020/RCLRPT-20V072-9050.PDF>

Recall Acknowledgement

RCAK-20V072-9080.pdf 244.843KB

<https://static.nhtsa.gov/odi/rcl/2020/RCAK-20V072-9080.pdf>